AGENDA

Information Security and Privacy Advisory Board Meeting

Hyatt Regency Hotel, Bethesda
7400 Wisconsin Avenue
[One Bethesda Metro Center]
Bethesda, Maryland

March 16-18, 2004

Note: Speaker/times are subject to change without notice.

Tuesday, March 16, 2004

8:30 a.m.	***Welcome*** Franklin Reeder, Board Chairman
8:45 a.m.	***Session on CRM Activities*** • Introduction and Overview of Session Leslie Reis and Lynn Bruneau, Board Members
9:00 a.m.	***First Annual Privacy Trust Survey Briefing*** Larry Ponemon, Chairman, Ponemon Institute Bill Ferguson, Executive Director, Carnegie Mellon CIO Institute
10:00 a.m.	**B-R-E-A-K**
10:30 a.m.	***Internal Revenue Services (IRS) CRM Activities*** Mary Ronan IRS
11:15 a.m.	***Board Discussion Period***
12:00 p.m.	**L-U-N-C-H**
1:30 p.m.	***United States Postal Service (USPS) CRM Activities*** Zoe Strickland, Chief Privacy Officer Ken Ceglowski, Manager, Customer Relations Management Emily Andrews, Privacy Programs Specialist USPS
2:15 p.m.	**B-R-E-A-K**

2:30 p.m.	***Health Care Community CRM Activities*** Rich Guida, Director of Information Security Johnson & Johnson
3:15 p.m.	***Overview of ACCENTURE CRM Report*** Richard Hauf, CRM Core Team Member ACCENTURE
4:00 p.m.	***Session Wrap-Up and Board Discussion***
5:00 p.m.	**R-E-C-E-S-S**

Wednesday, March 17, 2004

8:30 a.m.	***Session on CSD Funding Efforts*** • Introduction and Overview of Session Susan Landau, Board Member
9:00 a.m.	***Industry Panel Session*** • Steven Adler, Marketing Manager for Privacy and Compliance, IBM Tivoli Security and Privacy • Christopher Hankin, Director of Federal Affairs, Sun Microsystems • Rich Guida, Director of Information Security, Johnson and Johnson
10:30 a.m.	**B-R-E-A-K**
10:50 a.m.	***Industry Panel Q&A Period***
12:00 a.m.	**L-U-N-C-H**
1:30 p.m.	***Session Wrap and Board Discussion of Next Steps***
3:00 p.m.	**B-R-E-A-K**
3:15 p.m.	***Briefing on DOD/DHS Review of NIAP Program*** Greg Larsen Institute for Defense Analysis
3:45 p.m.	***Public Participation Period***

4:00 p.m.	***Overview and Status of Current Work Plan Topic Areas*** Franklin Reeder, Chairman
5:00 p.m.	**R-E-C-E-S-S**

March 18, 2004

8:30 a.m.	***Discussion of Board Work Plan Topic Areas and Priorities*** Board Members
10:00 a.m.	***Review of Action from Day One and Day Two*** Board Members
11:00 a.m.	**B-R-E-A-K**
11:15 a.m.	***Development of Agenda for June 2004 meeting***
12:00 p.m.	**A-D-J-O-U-R-N**

Next Meeting: June 15-17, 2004